



Capabilities Statement

Callware Technologies, Inc (CTI) is an original equipment manufacturer that manufactures Callegra.UC, which is a voice mail and auto attendant system based on industry standard computer server hardware that has multiple Joint Interoperability Test Command (JITC) certifications and is posted on the DoD's Approved Products List (APL) - http://jitc.fhu.disa.mil/apl/dsn/apl_callware.html. Corporately, CTI is classified within the "small business" designation. CTI currently works with both large and small business DoD resellers such as General Dynamics Information Technology, Northrop Grumman, Lockheed Martin, Harris/Multimax, Booz Allen Hamilton, Telos, Wyle, Verizon, Mutual Telecom Services, Black Box/NextiraOne Federal, AT&T and Alcatel/Lucent. CTI has in the past and will continue to work with other small "disadvantaged" businesses.

Callegra.UC is extensively deployed at over 100 DoD sites around the world in footprints that accommodate individual bases and also as an enterprise system serving an entire MAJCOM with unified communications and centralized administration across the LAN. Callegra.UC has tremendous scalability from dozens of Users up to one million Users within a single User database. Within its current JITC Certification, Callegra.UC is certified for LAN connectivity and can network multiple Callegra.UC User databases (sites) together with a global User address book across an entire enterprise. Callegra.UC is JITC Certified to simultaneously interoperate with multiple TDM and VoIP PBXs' across different manufacturers product lines thereby preserving existing PBX investments and eliminating the need and added cost to have multiple manufacturers voice mail systems maintained and supported due to the diversity of existing PBX's deployed. Callegra.UC's wide range of PBX integration types under its current JITC Certifications enable Callegra.UC to integrate and interoperate with any PBX in the DoD's inventory. Callegra.UC is a state of the art system utilizing a highly distributed web services, XML, distributed architecture based on the Windows operating system and heavily leveraging Microsoft's .NET enabling a very minimal training tail.

Beyond its voice mail and auto attendant capabilities and within its current JITC Certification, Callegra.UC brings advanced unified messaging with both inbound and outbound fax server functionality to a single site or an entire enterprise. With Callegra.UC's unified messaging capabilities, voice mail is no longer confined to access via just a telephone. Callegra.UC's advanced unified messaging functionality brings voice mail and fax traffic into either the Microsoft Outlook or the Windows Internet Explorer graphical User interfaces. Message creation, retrieval, saving, archiving, managing distribution lists, notification plans, prioritizing messages, retrieving deleted messages via a visual interface brings tremendous productivity and improved communications to the work place. Callegra.UC's fax server can dramatically consolidate and reduce the number of existing fax lines and bring fax traffic more in-line with initiatives designed to reduce the amount of paper movement throughout the work place.

Also, within its current JITC Certification, Callegra.UC has advanced speech enabled auto attendant capabilities allowing callers to navigate within the system via the spoken word. For Users that travel, Callegra.UC can provide a text-to-speech email reader that allows a Users email to be read back to them over the telephone with the ability for the email recipient to reply to the email sender over the telephone and then delete or save the email using their telephone. Callegra.UC provides extensive emergency notification capabilities to deliver mass notification messages to any number of telephone numbers or email addresses or SMS destinations. In addition, Callegra.UC possesses outstanding warm-site disaster recovery capabilities enabling real time Microsoft SQL database replication, which can be implemented in a variety of Continuity of Operations (COOP) configurations. Callegra.UC leverages state of the art industry standard, industrial grade, brand name, server hardware that typically carries three year manufacturers' warranties. These servers are rack mountable, extremely redundant across their components and provide vast amounts of RAID 5 hard disk drive array storage without proprietary licensing fees.

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