

# Callegra INBOX™

For Novell GroupWise™

Callegra .UC™

CallegraVOICE™

CallegraFAX™

CallegraINBOX™

CallegraWEB™

CallegraTTS™

Callegra .UC

SDK™

**Bringing Voice and Fax Messaging** into Novell's GroupWise improves department and corporate communications by raising responsiveness and access to information. CallegraINBOX is a third generation unified communications and messaging client from Callware Technologies, available with the Callegra .UC Unified Communications System. CallegraINBOX offers unparalleled functionality designed to improve business communications, leverage current communications and messaging infrastructure, and incorporate the technologies and standards of tomorrow.

## Key Benefits:

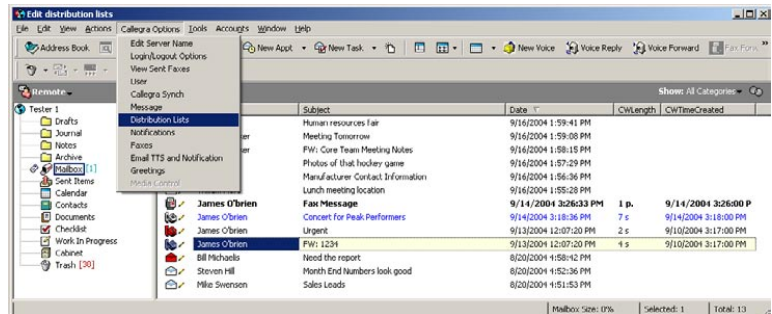
- Enhanced Response
- XML Enabled Design
- Client Centered Computing
- Integrated Faxing
- Self-Administration

## Enhanced Response

CallegraINBOX provides complete voice and fax integration with Novell GroupWise. By increasing the speed of message reception, identification, prioritization and response, CallegraINBOX improves individual productivity as well as departmental efficiency and corporate communications. When new voice and fax messages are received, sender information and message subject help users to make informed decisions, ensuring timely and appropriate action. Colorful icons help to easily distinguish urgent and confidential messages allowing for special handling and reduced response times.

## XML Enabled Design

The CallegraINBOX integration leverages the XML Web Services of the Callegra .UC Client Server together with the native XML capabilities of Novell GroupWise. XML Web Services, the new standard for enterprise application integration, allows CallegraINBOX to offer incredibly rich client capabilities with very efficient use of resources both for the client computer and the network connection. Using web services makes future upgrades and product releases easy to roll out because the standard helps to make enterprise application integration more stable. Additionally, the Callegra .UC XML Web Services are openly available for use in designing and building custom applications, allowing businesses to optimize the feature set and functionality for each department or user as desired.



*The Callegra Options menu allows users to administer and optimize their own mailbox settings.*



**Callware**  
TECHNOLOGIES™

# CallegraINBOX™

## For Novell GroupWise™

### Client Centered Computing

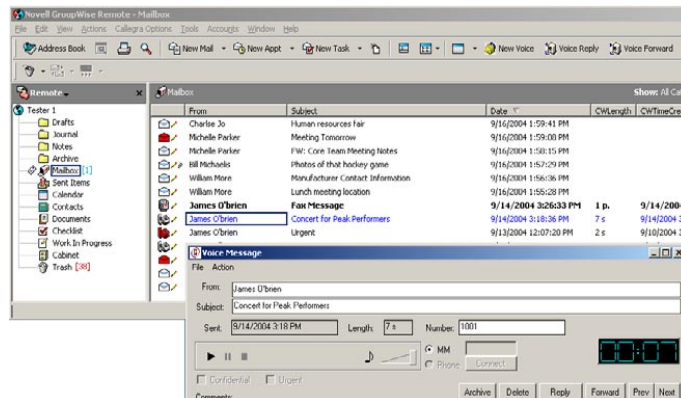
CallegraINBOX adds voice and fax message controls to the Novell GroupWise client. Because there is no required GroupWise or Exchange Server integration, CallegraINBOX can be used with the GroupWise client as the messaging client for various types of email servers, including IMAP or POP3. This greatly reduces the complexity and risk of conflict with the integration while increasing the number of supported business and technology environments.

### Integrated Faxing

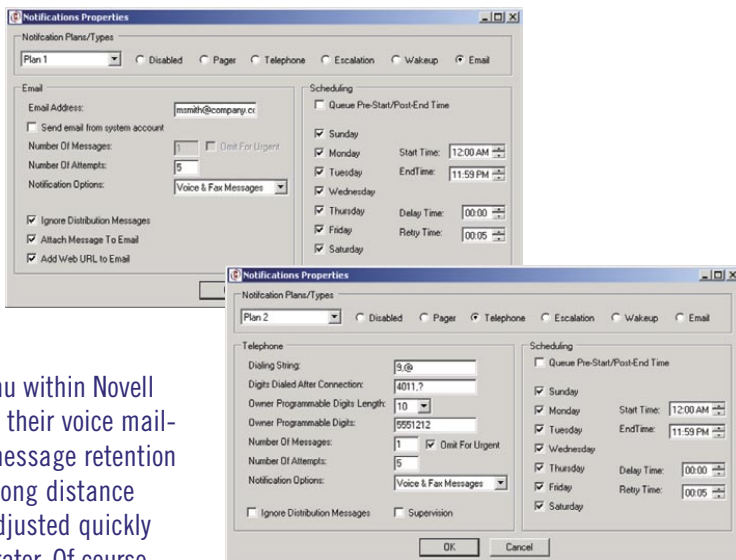
When the optional CallegraFAX services are installed on the Callegra.UC system, all mailbox owners with Callegra Clients, including CallegraINBOX, have access to outbound desktop faxing and confidential direct to mailbox inbound faxing. The effort and time that would be spent to manually send a fax from a fax machine is dramatically reduced and the quality and legibility of the transmitted document are noticeably improved. Additionally, with Callegra.UC, CallegraINBOX users can store their fax numbers directly in the Callegra Contact Address Book, or any LDAP accessible address book available from within GroupWise.

### Self-Administration

With CallegraINBOX installed, users can manage many of their own mailbox settings, using the Callegra Options menu within Novell GroupWise. The Callegra Options menu allows users to setup their voice mailbox for email by phone through CallegraTTS. Additionally, message retention parameters, notification types, plans and schedules, even long distance access codes or their current telephone extension can be adjusted quickly and easily, greatly reducing the load on the system administrator. Of course Callegra .UC system administrators retain control over individual user access levels, keeping the system secure and optimally configured yet allowing individual users to easily set up exactly the functionality and feature set they desire.



*Easily identified voice and fax messages display sender information, urgency, message length and status.*



*New message notifications, including email, SMS, and telephone, are included in all Callegra .UC systems*

*Callware solutions are distributed through a worldwide network of trained solution providers that provide local expertise for small to enterprise class businesses. Since its inception in 1994, Callware has received numerous awards for its leadership in serving customers both domestically and abroad. Contact Callware in Salt Lake City, Utah, at 800.888.4226 or for more information see [www.callware.com](http://www.callware.com).*

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